

Leadership Information Pack – October 2015

Leadership Information Pack
Direct Access Rollout
October 2015

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Background & Overview

In order to assist in further developing the use of Smart Working, ICT are implementing a new method for accessing Corporate resources remotely. The solution being implemented is called Microsoft Direct Access and will improve the ease of use and reliability of remote access. With this new solution when Corporate laptops establish an Internet connection they will also be securely connected to the EDC network. This connection is transparent to employees and does not require the employee to perform any additional steps.

ICT have already sent out a communication to all Service Areas requesting a list of the priority applications needed. ICT have then carried out initial testing of these applications with the new solution. Microsoft Direct Access is based on emerging technologies and as such not all current EDC applications work over this solution. However, as an interim measure Appgate will still be available for users to launch for applications which do not work with Direct Access.

Although the preference would be to have all applications work via Direct Access this would involve a significant investment of resources and costs to upgrade/replace the failing applications. However, the feedback from a small pilot group of users suggests there are still sufficient benefits to be gained by employees in deploying this solution at this stage. ICT will ensure any new application deployments are compatible with Direct Access and also as any applications are replaced or upgraded.

ICT will commence the deployment of this solution from the end of October 2015. The intention is to prioritise those Service Areas or where applicable individual employees who are least affected by the failing applications. The list below indicates the agreed order

- Contracts & Commercial Support
- Corporate Health Safety & Risk
- Housing Strategy
- Land Planning Policy
- Business & Tourism
- Democratic Services
- Members Service
- Planning
- SMT Support
- Strategic Planning & Place
- Trading Standards
- Licensing
- Community Safety
- Corporate Debt
- Environmental Health
- Housing Operations (B&T)
- Operations Leisure Allander
- Estates Management
- Roads Network
- Technical & Engineering
- CST Service Support & Payroll
- Finance

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Next Steps

Managers and team leaders are asked to complete the Direct Access Request document for all employees in their teams who need to work from any location other than an EDC building. This document should then be emailed to the ICT Service Desk – it.serviceline@eastdunbarton.gov.uk

Application Testing Outcome

The current state of application testing outcome can be accessed by clicking on the following link on the hub “link”. ICT will update this with any new applications tested or replaced.

[Direct Access Request.docx](#)