

2. Prioritised Performance Indicators

Code	PI Title	Annual Status	Quarters					Quarterly Target	Annual		Latest Note
		2024/25	Q4 2023/24	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q4 2024/25	2024/25		
		Status	Value	Value	Value	Value	Value	Target	Value	Target	
LPD-22-LPI-04	Average time taken to deal with a Householder Planning Applications (weeks)		7.8	7	7.9	N/A	N/A	8	N/A	8	Data not yet available
LPD-BIP-03	Average time taken to respond to building warrant applications (working days)		19.55	19.1	18.13	18.56	18.32	20	18.5	20	Data not yet available
LPD-BIP-07	Town centre footfall across network		2,849,899	698,403	1,467,579	2,152,748	2,684,458	3,000,000	2,684,458	3,000,000	Footfall figures have steadied. Bearsden Hub has been closed for a period. Parking charges have increased.
LPD-BIP-08	Percentage of Town Centre retail vacancies vs total number of town centre retail units		8.55%	8.57%	8.13%	7.46%	6.83%	9%	7.75%	9%	Vacancy rates have remained stable and within target. Attributable to continued investment in the town centres and Business Improvement District activities.
LPD-BIP-09	Amount of funding generated		£237,247.90	£751,840.00	£0.00	£550,000.00	£2,289,088.62	£500,000.00	£3,590,928.62	£2,000,000.00	Including EV Infrastructure Resource Funding - development and delivery, Tier 2 Active Travel Infrastructure Funding - additional funding and Enabling Commercial Space Funding.
LPD-BIP22-01	% of Planning Applications receiving a letter confirming whether application is valid or invalid within 5 working days		95%	93%	74%	67%	51%	80%	72%	80%	Performance has improved on last year. Vacancies within the team have impacted performance over Q3 and Q4.

2(b) Absence Management

Percentage Absence		
	Land Planning & Development	Council (Excluding teachers)
Quarter 1	3.57%	6.31%
Quarter 2	4.55%	6.31%
Quarter 3	4.61%	7.31%
Quarter 4	2.75%	7.64%
Year End	3.86%	6.86%

3. Progress on Business and Improvement Plans

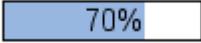
Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Update Integrated Housing Management System	Update the current outdated system to improve service delivery.		<div style="width: 70%;"><div style="width: 70%; background-color: #4f81bd; color: white; text-align: center;">70%</div></div>	01-Apr-2023	31-Dec-2024	Phase 1 of the implementation of the new IHMS is now live. Future phases are being considered and scoped.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Improving the Validation service through preparation of a Customer Charter	The aim of the Charter will be to introduce new measures to improve the process for customers and performance. A target on the team of 5 working days to respond to a new application to confirm valid or invalid		<div style="width: 100%;"><div style="width: 100%; background-color: #4f81bd; color: white; text-align: center;">100%</div></div>	30-Sep-2023	30-Sep-2023	The Charter has now been prepared and published and we are starting to monitor performance indicator for new target.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Business Gateway Start-ups	Increase the number of Business Gateway and start up and growth companies		<div style="width: 25%;"><div style="width: 25%; background-color: #4f81bd; color: white; text-align: center;">25%</div></div>	31-Mar-2024	31-Mar-2025	This continues to be a focus for the team and will be carried in to 25/26

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Living Wage	Contribute to reduction in those residents earning below the Living Wage		<div style="width: 25%;"><div style="width: 25%; background-color: #4f81bd; color: white; text-align: center;">25%</div></div>	31-Mar-2024	31-Mar-2025	This will be an ongoing improvement target which the service aims to contribute to.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
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Climate Change	Prepare a new Climate Action Plan setting a net zero emissions target and interim targets at corporate and area-wide levels			30-Sep-2024	30-Sep-2025	Work on the Climate Action Plan (CAP) has continued during the year. Evidence work was completed on schedule in summer 2023 and reported to Council in September 2023. The draft CAP is scheduled for summer 2025.
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4. Financial Targets – Bases on P10 Projections

Main Service Divisions	Annual Budget	Net Expenditure projected (subject to audit)	Annual Variation projected (subject to audit)	% variation	Narrative
Development Applications	(34)	376	410	109%	The variation here relates to an under recovery in the planning service due to low demand as well as unrealised income due to vacancies within the city deal team.
Land Planning & Development	1,260	1,260	0	0%	No variation anticipated
Economic Development	802	802	0	0%	No variation anticipated
Transportation	219	219	0	0%	No variation anticipated
Shared Prosperity Fund	0	0	0	0%	No variations will occur here as what is not spent will either be carried forward or paid back
Total	2,247	2,657	410	15%	

5. Stakeholder Engagement Activity

Title	Description	End Date	How the Information gathered has been used to Improve performance
Local Development Plan 3 Evidence Report – Evidence Topic Groups	<p>A series of five sessions open to the public at which different aspects of the information and analysis to be set out in the LDP3 Evidence Report were presented and discussed. These comprised sessions on ‘Economy’, ‘Housing’, ‘Infrastructure and Utilities’, ‘Protection and Heritage’ and ‘Neighbourhoods and Wellbeing’.</p> <p>A range of stakeholders took part, including members of the public; public bodies; local groups; Council services; housebuilders or their agents; and community councils.</p>	10 September 2025	The evidence gathered has had a significant impact upon the preparation of the Evidence Report, both to gather evidence and opinions, but also to test views on key potential approaches on housing land and a range of other matters as set out in the draft evidence. This feedback has helped to improve the quality of the Evidence Report.
Local Heat and Energy Efficiency Strategy and Delivery Plan Consultation	<p>The Sustainability Team held a public consultation on the draft Local Heat & Energy Efficiency Strategy (LHEES) and Delivery Plan from the 1st of October to the 29th October prior to a report of consultation being prepared prior to Council approving the LHEES and Delivery Plan in December 2024 (EDC/048/24/NR).</p> <p>A targeted marketing plan was developed in collaboration with the Communications and Engagement Team prior to a survey with links to corresponding sections of the LHEES and Delivery Plan being added to the Council's website for the duration of the consultation period.</p> <p>A bespoke stakeholder engagement event was also held to gather input on the 23rd of October.</p>	29 October 2024	A number of amendments have been made to the LHEES and Delivery Plan in response to the comments received. These were detailed in the report to Council in December.

<p>Historic Environment Planning Guidance and Developer Contributions Supplementary Guidance Consultation</p>	<p>The Land Planning Policy team carried out a review of Historic Environment Planning Guidance and Developer Contributions Supplementary Guidance.</p> <p>Consultation was undertaken between 04 November 2024 and 13 December 2024. The consultation was promoted through the following means:</p> <ul style="list-style-type: none"> • Local press releases and social media • LDP newsletter • Council website • One drop-in session held in Milngavie Community Library & Education Centre on 28 November 2024 from 14.30 to 19.30 • Paper copies of the guidance provided in local libraries <p>These were intended to enhance existing guidance on these topics and in the case of Developer Contributions to reflect recent updates to school roll capacities. Updated guidance documents were published in January 2025.</p>	<p>13 December 2024</p>	<p>The information gathered resulted in several changes to the guidance based on feedback from stakeholders.</p>
<p>Indicative Local Housing Land Requirement Consultation</p>	<p>The Land Planning Policy team carried out consultation on a preferred Indicative Local Housing Land Requirement (I-LHLR) to be set out in the LDP3 Evidence Report.</p> <p>Consultation was undertaken between 04 November 2024 and 13 December 2024. The consultation was promoted through the following means:</p> <ul style="list-style-type: none"> • Local press releases and social media • LDP newsletter • Council website 	<p>13 December 2024</p>	<p>The information gathered has contributed towards the content of the LDP3 Evidence Report. Consultation has helped the Council to refine and support its position regarding the preferred I-LHLR.</p>

	<ul style="list-style-type: none"> • One drop-in session held in Milngavie Community Library & Education Centre on 28 November 2024 from 14.30 to 19.30 • Paper copies of the guidance provided in local libraries 		
Local Development Plan 2 Delivery Programme	<p>Under the Planning (Scotland) Act 2019, planning authorities were required to re-publish any existing Action Programmes as a Delivery Programme by 31 March 2025. 5.</p> <p>The most substantive change in this case was the need to provide sequencing for delivering housing allocations in the LDP as required by National Planning Framework 4. The sequencing is also known as the Housing Land Pipeline and is the expected programming of the Local Housing Land Requirement over the short (1-3 years), medium (4-6 years) and long-term (7-10 years). A number of other updates concerning the progress of development sites were also included.</p>	7 February 2025	Preparation of the Delivery Programme provides an opportunity for the Land Planning Policy team to take stock of progress towards the delivery of the adopted LDP2. This appraisal improves performance through the provision of updates and new information to support the delivery of policy and the development of sites allocated in the plan.
Economic Development Strategy	<p>Early engagement is taking place to shape the new Economic Development Strategy, including:</p> <p>Online surveys for businesses, organisations and residents between 17 February and 11 April 2025.</p> <p>A forum was held – on Monday 24 February in Bishopbriggs War Memorial Hall, 10am-1pm – bringing together community members, businesses and local organisations to share ideas, discuss challenges and help shape the future of the local economy.</p> <p>In addition, drop-in sessions took place – giving people the chance to speak to officers, access information, share their perspectives and provide feedback:</p>	11 April 2025	All responses and feedback will be used to create a foundation for developing the new Economic Development Strategy, ensuring that it reflects local priorities.

	<ul style="list-style-type: none"> • Milngavie Library– Wednesday 5 March, 2-7pm • Lennoxton Library – Wednesday 19 March, 2-7pm • Kirkintilloch Leisure Centre – Wednesday 26 March, 2-7pm. • A Business Coffee Morning (Kirkintilloch Town Hall) – Thursday 27 March, 10am-12pm <p>Communication materials were prepared with support of corporate communications, including leaflets, posters, infographics, social media posts, press releases. Dissemination was also carried out through the LDP Newsletter and email distribution with support from partners.</p>		
Greenspace Strategy	The Land Planning Policy team carried out targeted consultation in November on the Play Sufficiency Assessment with children and young people, parents and their carers via an online survey and an in-person school event at Turnbull High School. The in-person session was attended by pupils from Bishopbriggs Academy, Bearsden Academy and St Machan’s Primary as well as pupils from the host school.	November 2024	All responses and feedback will be used to inform the development of the Greenspace Strategy.
City Deal	Information sessions, online materials and 1-2-1 discussions.		Engagement necessary to help inform elements of the City Deal OBC and the WRA Masterplan
A807 Active Travel Corridor	Consultation on designs.		Helps inform the design process.

6. Plans, Policies, Programmes and Strategies

PPPS	Intended Outcome	Date Approved	Start Date	End Date
Supplementary Guidance: Developer Contributions	Supplementary Guidance is statutory as it forms part of the development plan, and has that status for decision making. It is limited to the provision of further information or detail in respect of policies or proposals set out in the LDP. This Guidance supports the implementation of LDP2 Policy on Developer Contributions. It brings certainty to developers and the community by addressing costs whilst responding to implications for infrastructure and services that arise from development. The Guidance will help the discussion of the need for potential contributions early on in the planning process. It ensures that the burden of additional infrastructure, facilities and services that are related to the development are absorbed by the landowner and developer, and not by the Council or other public service provider.	January 2025	2025	2028
Planning Guidance: Historic Environment	<p>Non-statutory planning guidance may be used to provide detail on a range of subject areas. This form of guidance does not form part of the development plan. However, adoption of this guidance by the Council gives it formal status, meaning that it may be a material consideration in decision making.</p> <p>This guidance is intended to provide detailed advice to developers and others on matters to take into account when approaching the Council with development proposals that would have an influence on the historic environment. The objective is to:</p> <ul style="list-style-type: none"> • Encourage careful management of the historic environment in East Dunbartonshire • Explain the planning process and roles and responsibilities for development which affects the historic environment • Enable applicants and the local community to identify any historic environment interest on and around a development proposal, early in the planning process 	January 2025	2025	2028

PPPS	Intended Outcome	Date Approved	Start Date	End Date
	<ul style="list-style-type: none"> Raise awareness of technical topic-based guidance available on managing change in the historic environment. 			
LDP2 Delivery Programme	<p>The Delivery Programme set out how the Council proposes to implement its Local Development Plan (LDP2). The aim of the Delivery Programme is to support implementation of the LDP and achievement of its intended outcomes. It sets out a detailed plan of actions needed to deliver the key infrastructure, development sites and policies set out in the plan; coordinates partnership working; provides an understanding the likely costs of delivering the plan; coordinates funding sources; and provides a mechanism for monitoring whether commitments are being met.</p>	March 2025	2025	2027
Westerhill Masterplan	<p>Framework masterplan which will support long term regeneration of this area and the City Deal OBC process. This completed and is now planning guidance as of September 2024.</p>	Feb 2020	Feb 2021	Sept. 2024

7. Improvement activities

Areas Requiring Improvement	Improvement Activity	Timescales for Implementation
Inward investment	Focus on the delivery of key business sites including Westerhill and Kirkintilloch Gateway including marketing and business support offers	2025/26
LDP3 Preperation	Ongoing preparation of LDP3, with an intention to present the LDP3 Evidence Report to Council in mid-2025 for approval prior to submission for Gate Check. Drafting of the LDP3 Proposed Plan will commence in earnest following confirmation by a reporter appointed by Scottish Ministers that the evidence set out in the Report is sufficient to allow for plan preparation.	2025/26
Climate Action Plan	Delivery of the draft CAP in the summer for consultation	Summer 2025

8. Current Delivery Focus

- The two BIDs now established in East Dunbartonshire.
- Business Gateway contract delivery and support for East Dunbartonshire SMEs.
- Inward Investment.
- Implementation of active travel route improvements across various locations, and transport behaviour change.
- Delivery of the WRA Masterplan and the City Deal FBCs.
- Lennoxton Regeneration projects.
- Ongoing preparation of LDP3, with an intention to present the LDP3 Evidence Report to Council in mid-2025 for approval prior to submission for Gate Check. Drafting of the LDP3 Proposed Plan will commence in earnest following confirmation by a reporter appointed by Scottish Ministers that the evidence set out in the Report is sufficient to allow for plan preparation.
- Preparation of the new Economic Development Strategy, informed by a baseline document prepared with support from Glasgow City Region Intelligence Hub and outcomes of early engagement with residents, businesses, organisations and target groups.
- Preparation of the Greenspace Strategy which will be informed by an updated Open Space Audit and Play Sufficiency Assessment and engagement with key stakeholders.

