



**How Good Is Our Service**

**Health and Social Care Partnership**

**April 2025 – March 2026**

**1. Local Delivery Story**

This report reflects progress on performance relating to the Council's operational delivery of statutory social work services, which are integrated with NHS services under the strategic governance of the Health and Social Care Partnership (HSCP) Board. Service quality and outcomes associated with these specific social work services are the focus of this report. The wider objective is that improved customer and organisational outcomes can be achieved through successful integrated planning and collaborative delivery of health and social care functions, under single management, with a combined budget, working to a single set of outcomes and operating to a single Strategic Plan. The impact and performance of these integrated health and social care services overall are reported on a quarterly and annual basis to the HSCP Board and through agreed representation and reporting arrangements to the Council.

## **Key Achievements**

Key achievements are outlined below that demonstrate improved performance management processes and continuous improvement:





- East Dunbartonshire achieved Green status for the Medication Assisted Treatment (MAT) standards. The MAT standards are evidence-based standards to enable the consistent delivery of safe, accessible, high-quality drug treatment across Scotland.
- Just Enough Support is a strengths-based approach involving local community assets; improving outcomes despite tightening eligibility. The train the trainer approach, which has built staff confidence and contributed to a strengths-based culture in East Dunbartonshire, has been highlighted on the Personal Outcomes Network website.
- The HSCP Annual Performance Report 2024/25, setting out the Partnership's performance and progress towards the final year of the Strategic Plan 2022-25, was approved by the Integration Joint Board.
- A customer survey for our Care at Home service provided excellent feedback, with over 95% of respondents having a positive view of the service (rated as excellent, very good or good). A total of 174 customers responded to the survey (43% of forms returned) and 84% of respondents rated the service as excellent or very good.
- East Dunbartonshire Learning Disability Day Services has been shortlisted as one of the finalists at this year's The Herald & GenAnalytics Scottish Impact Awards 2025, for the Diversity & Inclusion Leadership Award.
- The Joint Learning Disability Team celebrated Scottish Learning Disability Week by hosting conversation cafés in services we support across East Dunbartonshire. We visited John Street Residential home, Empower Unity Day Services and the Allander Day Centre and spoke about what the theme I Am Here means to them.
- We have made strong progress in meeting statutory duties in the past year. Completion of Social Circumstance Reports has more than doubled, rising from 21% to 52%, and Adults with Incapacity reports prepared within the first month increased from 68% to 75% in 2024/25. This means more people receive timely assessments and decisions.


- We have concluded the HSCP Operating Model and Senior Leadership Review, with the new leadership structure formally approved by the IJB.
- An unannounced Care at Home inspection resulted in two Very Good and two Good grades, with all previous requirements and improvement actions fully met. Inspectors praised the strong management presence, positive team culture, high-quality care and support, and effective quality assurance systems.
- Alcohol and Drug Recovery Service waiting times continue to perform well above target, with a standard of 20 days from referral to treatment. In Quarter 2, 95.2% of completed cases were seen within three weeks. This strong performance demonstrates sustained timely access to services.
- The HSCP's Digital Strategy 2025-2030 was approved, providing a clear framework focused on digital culture, innovation, data, and collaboration to improve staff and service-user experience. The Strategy has been developed to support delivery of the HSCP Strategic Plan and sets out the HSCP's strategic direction, key drivers, local context and priorities for delivering the digital agenda to better support patients and service users in accessing health and social care services.
- 100% of Community Justice Social Work reports submitted to court by due date during 2025.
- 100% of Social Work reports submitted to Child Protection Planning meetings during 2025.
- The HSCP Workforce Plan 2025-2030 was formally approved by the Integrated Joint Board, our strategic workforce priorities and setting a clear direction for future workforce sustainability, development and transformation.
- The IJB approved a balanced budget for 2026/27 and the HSCP Annual Delivery Plan 2026/27, strengthening financial stewardship and alignment between Strategic Plan priorities, delivery actions and performance reporting.
- Three major service reviews (Adult Social Work; Business Support; Community Mental Health & Older People's Mental Health) were concluded and approved, supporting service sustainability while protecting statutory delivery.
- The IJB approved the HSCP Equalities Mainstreaming Report 2023-25, providing assurance on how equality duties are embedded across planning, delivery and decision making.





The HSCP performed on or above target on 6 priority indicators, below target on 6, and 1 where the data is not yet available (see section 2 for details).


## 2. Prioritised Performance Indicators

The HSCP monitors improvement and performance through the following performance indicators. The performance indicators incorporate the Local Government Benchmarking Framework indicators allocated to the HSCP and reported on a quarterly basis to the Integrated Joint Board. The indicators highlight the key role played by the HSCP in the organisational change process and the implications of this for both our internal and external stakeholders, and how the HSCP will contribute to improving services for the people and communities of East Dunbartonshire.

Code	Performance Indicator	Annual Status	Quarters					Quarterly Target	Annual		Note
		2024/25	Q4 2024/25	Q1 2025/26	Q2 2025/26	Q3 2025/26	Q4 2025/26	Q4 2025/26	2025/26		
		Status	Value	Value	Value	Value	Value	Target	Value	Target	
HSCP-01-BIP-3	% of child care Integrated Comprehensive Assessments (ICA) for Scottish Children's Reporter Administration (SCRA) completed within target timescales (20 days)		94%	100%	100%	92%	90%	75%	96%	75%	This is a national target that is reported to SCRA and the Scottish Government in accordance with time intervals (aim to maximise).
HSCP-02-BIP-3	% of first Child Protection review case conferences taking place within 3 months of registration		100%	100%	100%	100%	80%	95%	93%	95%	Local standard and timescales set by East Dunbartonshire Child Protection Committee (aim to maximise). 14 of 15 took place within the timescale.
HSCP-04-BIP-3	% of first Looked After & Accommodated reviews taking place within 4 weeks of the child being accommodated		100%	67%	100%	100%	100%	100%	90%	100%	National performance indicator reported to the Scottish Government and monitored by Corporate Parenting Bodies (aim to maximise). 9 of 10 reviews took place within timescale.
HSCP-05-BIP-6	% of Adult Protection cases where the required timescales have been met		90.5%	90.3%	90.4%	91.9%	90.4%	92%	91%	92%	This indicator measures the speed with which sequential ASP actions are taken against timescales laid out in local

												social work procedures (aim to maximise).
HSCP-06-BIP-6	% of customers (65+) meeting the target of 6 weeks from completion of community care assessment to service delivery		98%	100%	100%	100%	100%	95%	100%	95%		The HSCP must assess community care needs and arrange appropriate support, with a national standard to deliver services within six weeks of assessment (aim to maximise).

Code	Performance Indicator	2024/25 Status	Q4 2025/26 Value	Q1 2025/26 Value	Q2 2025/26 Value	Q3 2025/26 Value	Q4 2025/26 Value	Q4 2025/26 Target	2025/26		Latest Note
									Value	Target	
HSCP-07-BIP-6	% of CJSW Reports submitted to court by due date		100%	100%	100%	100%	100%	95%	100%	95%	National Outcomes & Standards (2010) states that the court will receive reports electronically from the appropriate CJSW Service or court team (local to the court), no later than midday on the day before the court hearing.
HSCP-08-BIP-6	The % of individuals beginning a work placement within 7 working days of receiving a Community Payback Order		100%	100%	100%	97%	100%	80%	99%	80%	The CJSW service must take responsibility for individuals subject to a Community Payback Order beginning a work placement within 7 days.
HSCP-09-BIP-6	Percentage of people 65+ indicating satisfaction with their social interaction opportunities		95%	95%	94%	96%	90%	95%	94%	95%	Local performance indicator based on a sample of case reviews analysed each quarter.
HSCP-94-LPI-3	% of initial Child Protection Case Conferences taking place within 21 days from receipt of referral		100%	100%	50%	100%	75%	90%	89%	90%	Local standard and timescales set by East Dunbartonshire Child Protection Committee (aim to maximise). 17 of 19 took place within the timescale.

HSCP-96-LPI-3	% of Social Work Reports Submitted to Child Protection Planning Meetings		100%	100%	100%	100%	100%	100%	100%	100%	Local standard and timescales set by East Dunbartonshire Child Protection Committee (aim to maximise).
HSCP-BIP-10	Percentage of adults in receipt of services who have had their personal outcomes fully or partially met	TBC	100%	99%	96%	100%	TBC	90%	TBC	90%	As a minimum, outcomes should reduce risks from a substantial to a moderate level, but the arranging of informal support may additionally contribute to improving quality of life.
HSCP-CS-LPI-3	% of Court report requests allocated to a Social Worker within 2 Working Days of Receipt		100%	98.2%	100%	100%	100%	100%	100%	100%	Criminal justice services must provide a fast, fair and flexible service, ensuring offenders are allocated a worker within 24 hours of a community sentence being imposed.
HSCP-SOL-CHN9	Balance of Care for looked after children: % of children being looked after in the Community		82%	78%	76%	76%	76%	89%	76%	89%	National performance indicator reported to Scottish Government and monitored by Corporate Parenting Bodies (aim to maximise).

## 2 (B) Absence Management

Percentage Absence		
	Adult Services	Council (Excluding teachers)
Quarter 1	8.44%	6.17%
Quarter 2	11.60%	6.22%
Quarter 3	5.91%	5.57%
Quarter 4	8.72%	5.89%
<b>Year End</b>	<b>8.61%</b>	<b>5.93%</b>

Percentage Absence		
	Children Services & Criminal Justice	Council (Excluding teachers)
Quarter 1	4.73%	6.17%
Quarter 2	5.57%	6.22%
Quarter 3	5.97%	5.57%
Quarter 4	5.78%	5.89%
<b>Year End</b>	<b>5.53%</b>	<b>5.93%</b>

Percentage Absence		
	Older People	Council (Excluding teachers)
Quarter 1	10.41%	6.17%
Quarter 2	9.38%	6.22%
Quarter 3	9.53%	5.57%
Quarter 4	10.18%	5.89%
<b>Year End</b>	<b>9.87%</b>	<b>5.93%</b>

### 3. Financial Targets (Based on P10 Projections)

Main Service Divisions	Annual Budget	Net Expenditure projected at Period 10	Annual Variation	% variation	Narrative
<b>Community Health &amp; Care Services</b>	54,646	55,603	957	2%	Turnover savings will be fully achieved with continuing vacancies not yet filled. In year savings on equipment & supplies have mitigated some of the additional telecare costs. Client care packages continue to cause a pressure particularly within Residential Accommodation, Supported Living and Care at Home provision. Reviews are in progress so savings will be carried forward to next financial year.
<b>Mental Health, Learning Disability, Addictions &amp; Health Improvement</b>	29,501	28,694	-807	-3%	Turnover savings will be fully achieved with continuing vacancies not yet filled within some areas of this service. Client care packages are underspending within this area particularly within Supported Living, mainly due underspends in transitions and the delays in finding suitable care packages within the Learning Disability service. This is partly offset by pressures in Supported Accommodation, Daycare, Voluntary organisations and External Care at Home. Reviews are in progress so savings will be carried forward to next financial year.
<b>Children and Families &amp; Criminal Justice</b>	15,627	16,253	626	4%	The budget contained a significantly high level of turnover savings most of which have been achieved with continuing vacancies. Pressures within Residential , support and respite package costs have partly been mitigated by reductions in Kinship, fostering, voluntary organisations, direct payments and in year savings on supplies and services.
<b>Social Work Strategic Resources</b>	-15,379	-15,412	-33	0%	This area contains delegated functions - Care & Repair (underspending this year), Sheltered Housing (no movement on budget) and Planning & Commissioning (underspending this year). Within Strategic, savings reviews that are currently in progress will be carried forward to next financial year.
<b>Total</b>	<b>84,395</b>	<b>85,138</b>	<b>743</b>	<b>0</b>	

#### 4. Stakeholder Engagement Activity

The HSCP and its services regularly design and deliver a range of engagement, participation, and community involvement activities tailored to different stakeholder groups. Using a variety of consultation methods, this work involves patients, service users, carers, families, and local communities, and plays a key role in supporting service quality improvement. The HSCP's Public, Service User and Carer Representative Group has also remained active, continuing to contribute to consultation and engagement.

Title	Description	End Date	How the information gathered was used to improve performance
Budget Consultation	Online survey	Dec 2025	Consultation to gather opinion on a set of principles on which budget planning will be progressed
Equalities Engagement	Online survey	July 2025	Consultation to gather information to inform the Equalities Mainstreaming Report
Community Assets Survey	Telephone Survey	Nov 2025	Supports the OPLAC team's continued development of local community assets for older people; helps those customers to give feedback on the impact of attending the assets; identifies people who may require further support.
Children and Families -Young People with Disabilities Transition to Adult Services	Surveys	Mar 2025	Assists Children with Disability Service and Joint Learning Disability Service to assess transition quality
LD Respite Consultation	Online survey Drop-in Sessions	Feb 2025	Consultation to gather views on respite provision
Pineview Supported Accommodation Review	Group and 1-1 meetings.	Apr 2026	Consultation to inform service redesign.






<b>Title</b>	<b>Description</b>	<b>End Date</b>	<b>How the information gathered was used to improve performance</b>
Adult Support & Protection Services – adults’ feedback / evaluation	Recurring questionnaire/ interview (digital - once available - and paper format)	31-Mar-2026	Contributes to multi-agency self-evaluation and continuous improvement activity undertaken by the Adult Protection Committee
Adult Support & Protection Services – carers feedback / evaluation	Recurring questionnaire (digital - once available - and paper format)	31-Mar-2026	Contributes to multi-agency self-evaluation and continuous improvement activity undertaken by the Adult Protection Committee
Adult Support & Protection Services – professionals’ feedback / evaluation	Recurring questionnaire (digital - once available - and paper format)	31-Mar-2026	Contributes to multi-agency self-evaluation and continuous improvement activity undertaken by the Adult Protection Committee
Adult Support & Protection Services – Adult Participation strategy	Focus groups	31-Mar-2026	Contributes to multi-agency self-evaluation and continuous improvement activity undertaken by the Adult Protection Committee
SW Practice Learning programme – stakeholder feedback / evaluation	Service user/carer questionnaires, placement meetings, practitioners’ forums and end of placement survey	31-Mar-2026	Contributes to annual evaluation of service quality and performance improvement planning
Care at Home Services – Staff Survey	Questionnaire	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Care at Home Services – Service User Survey	Questionnaire	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Home for Me Service -Homecare reablement survey	Questionnaire	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning








<b>Title</b>	<b>Description</b>	<b>End Date</b>	<b>How the information gathered was used to improve performance</b>
Criminal Justice - Service Recipient Questionnaire	Rolling programme of questionnaire-based feedback to gather service recipient information on their experience of work undertaken by the Unpaid Work team and what impact that had.	31-Mar-2026	Assists Criminal Justice Service to plan future work projects and assess quality and impact of work undertaken
Criminal Justice - Service User Feedback	Rolling programme of questionnaire-based feedback to gather service user information on their experience of involvement with the Criminal Justice service.	31-Mar-2026	Assist Criminal Justice Service to assess quality of work undertaken
Criminal Justice - Annual consultation re: Unpaid Work	Annual consultation with the community to ascertain what their priorities are in respect of what type of unpaid work they would like to be undertaken in their area (legislative requirement)	31-Mar-2026	Assist Criminal Justice Service to plan unpaid work plan for coming year
Criminal Justice - Focus Group/ End of CPO Order Survey	Verbal facilitation in focus group, written questionnaires	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Criminal Justice - Young people in the youth justice system	Gather the views of young people who are involved with the Youth Justice System.	31-Mar-2026	Assists Children & Families Service to assess service quality
Children and Families -Service user experience of Children and Families Advice and Response Team	Gather the views of Children and Families who have been referred to and received a service from the Advice and Response Team.	31-Mar-2026	Assists Children & Families Service to assess service quality
Children and Families - Parents/carers of children/young people who are looked after	Gather the views of the parents of children and young people who are looked after.	31-Mar-2026	Assists Children & Families Service to assess service quality
Children and Families -Transition/Exit Interviews for children/young people moving placement	Gather the views of children and young people who are moving placement.	31-Mar-2026	Assists Children & Families Service to assess service quality
Children and Families - Children/ young people looked after in Ferndale Residential Unit	Gather the views of young people who are looked after in Ferndale Residential Unit.	31-Mar-2026	Assists Children & Families Service to assess service quality





<b>Title</b>	<b>Description</b>	<b>End Date</b>	<b>How the information gathered was used to improve performance</b>
Children and Families - Parents/carers/ Social Workers of children/young people receiving services from Ferndale Children's Unit	Gather the views of various stakeholders of the Ferndale Children's Unit.	31-Mar-2026	Assists Children & Families Service to assess service quality
Children and Families - Parents/carers of children/young people involved in child protection	Gather the views of parents and carers who attend a child protection case conference.	31-Mar-2026	Assists Children & Families Service to assess service quality
Children and Families - 0-5 Drop in Group	Evaluation Questionnaires, Face to Face.	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Care Planning & Placement Team - Foster Carers	Evaluation Questionnaire, focus groups, 1-1	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Care Planning & Placement Team - Foster Carers / Post Adoption	Monitoring / Service Change Proposal Implementation	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Care Planning & Placement Team - Adoption Service Clients	Evaluation Questionnaire, telephone interview with Social Work	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Care Planning & Placement Team - Adoption and Fostering Panel	Evaluation Questionnaire / Group work	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Intermediate Care Service - User satisfaction survey	Questionnaire	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Alcohol and Drugs Service -Service user evaluation	Questionnaires, focus groups, interviews	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning

<b>Title</b>	<b>Description</b>	<b>End Date</b>	<b>How the information gathered was used to improve performance</b>
Alcohol and Drug Service - Quality Principles	Questionnaires and focus groups, 1:1 meeting	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Mental Health Team - Service user feedback/ evaluation	Questionnaire	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Allander - Service User Feedback / evaluation	Questionnaire	Feb-2025	Consultation to contribute to evaluation of service quality and performance improvement planning
Allander – Staff Survey	Questionnaire	30-April-2024	Results with be studied and a plan drawn up to address areas where improvement is required. Plan will be reviewed quarterly.
Allander – Leadership Survey	Questionnaire	30-06-2024	Results with be studied and a plan drawn up to address areas where improvement is required. Plan will be reviewed quarterly.
LD Services - Service user feedback / evaluation	Questionnaire	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Accommodation with Support Service User 6 Monthly Reviews	Group discussions with family and Social Work	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Local Area Coordination (Autism and Learning Disability, Adult Day Services)	Questionnaire (online and paper format)	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning
Outreach	Questionnaire (online and paper format)	31-Mar-2026	Consultation to contribute to evaluation of service quality and performance improvement planning

## 5. Progress on Business and Improvement Plans

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Improve quality and relevance of information on HSCP website and maximise the potential of HSCP website to raise public information and awareness	Development of HSCP website to ensure promotion and signposting for self-management		Complete	March 2026	March 2026	Planned work complete with development ongoing.
Implement year one of the East Dunbartonshire Public Health Framework	Continue to develop /enhance external partnerships. Improve coordination of health and wellbeing training and capacity building opportunities. Awareness and utilisation of Adult Health and Wellbeing Survey		Complete	March 2026	March 2026	Year 1 implemented as planned and informed year 2 planning.
Review Care at Home services to focus on reablement expansion to mitigate demand growth	Fewer people require care at home after initial reablement period. More people are able to live independently at home with less formal care, after a period of intensive reablement support		20%	March 2026	2026/27	Review has been postponed to 2026/27.
Review of the HSCP public protection function/team	The roles and structure of the Public Protection team are reviewed. Staff and Team Managers feel valued, trained and supported. Vulnerable children and adults in ED feel safe from harm		0%	March 2026	2026/27	Review has been postponed to 2026/27.
Conclude the review of	Complete review of Respite (Commissioned)		Complete	March 2026	March 2026	Planned review work complete.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Learning Disability accommodation-based services	Commence the Review of the Supported accommodation estate (Commissioned)		Complete	March 2026	March 2026	Planned review work complete.
	Review and implement recommendations to reduce high-cost care packages (LD)		Complete	March 2026	March 2026	Planned review work complete.
Explore potential of developing an all-age learning disability function	Identify benefits of a model of providing social work input for people of all ages with disabilities established.		Complete	March 2026	March 2026	Review complete and recommendations approved.
Service Review Community Mental Health Team and Older Peoples Community Mental Health Team	Review CMHT and OPCMHT services.		Complete	March 2026	March 2026	Review complete and recommendations approved.
Strategic Review of Mental Health and Alcohol and Drugs Services	Review Mental Health and Alcohol and Drugs Services		Complete	March 2026	March 2026	Review complete.
Refresh Digital Strategy in line with the new Strategic Plan 2025-30	Development of new digital strategy which reflects the new Strategic Plan and the current financial position		Complete	March 2026	March 2026	Digital Strategy complete and approved.
Review and refresh the HSCP Medium-Term Financial Strategy (MFTS)	Engagement with stakeholders in relation to the financial position and inform future priorities. A range of methods developed and implemented to engage with wider stakeholders of the HSCP.		25%	March 2026	2026/27	MTFS refresh is in progress and has been delayed for completion as part of the 2026/27 Annual Delivery Plan.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Review of Business Support Function	Review all business support functions within the HSCP		Complete	March 2026	March 2026	Review complete and approved.
Review of HSCP Management Structure	Review management structure within HSCP		Complete	March 2026	March 2026	Review complete and approved.
Review of adult Social Work delivery model	Review adult social work delivery model		Complete	March 2026	March 2026	Review complete and approved.
Develop the 2025–2030 HSCP Workforce Plan	Clear workforce projections developed. Analysis of future workforce need is undertaken		Complete	March 2026	March 2026	Workforce Plan complete and approved.

## 6. Plans, Policies, Programmes and Strategies

<b>PPPS</b>	<b>Intended Outcome</b>	<b>Date Approved</b>	<b>Start Date</b>	<b>End Date</b>
HSCP Winter Plan 2025/26	Articulates winter contingency arrangements that ensure the continued safe delivery of local services to vulnerable service users and the maintenance of a safe environment for staff.	13 Nov 2025	November 2025	March 2026
Digital Strategy 2025-2030	Sets out how digital and technology-enabled approaches will support delivery of the HSCP's Strategic Plan.	13 Nov 2025	November 2025	March 2030
HSCP Workforce Plan 2025-2030	Sets out how the HSCP will ensure it has the right staff, skills and capacity in place to deliver its 2025–30 Strategic Plan, responding to changing demand, financial pressures and national requirements.	22 Jan 2026	January 2026	March 2030
Annual Delivery Plan 2026/27	Annual delivery of the HSCP's strategic priorities and enablers. Progress is reported and monitored quarterly by the Performance, Audit and Risk Committee.	19 Mar 2026	April 2026	March 2027

## 7. Improvement activities

Improvement Areas	Improvement Activity	Timescales for Implementation
Review Care at Home Services and reablement approach	<ul style="list-style-type: none"> <li>Review service delivery model including staffing and leadership model</li> </ul>	March 2027
Review and implement recommendations to reduce high-cost care packages (LD)	<ul style="list-style-type: none"> <li>Expansion of accommodation with support developed</li> </ul>	March 2027
Completion of new East Dunbartonshire Carers Strategy for 2027-2032	<ul style="list-style-type: none"> <li>Completion of new and updated locality Carer Strategy which aligns with new national strategy</li> <li>Development of Carers Partnership Group to deliver against ambitions of both the locality and future national strategy</li> </ul>	March 2027
Implement outcome of Clinical Service Review for Community Mental Health Team and Older Peoples Mental Health Team	<ul style="list-style-type: none"> <li>Leadership model which supports closer working across mental health system in East Dunbartonshire</li> </ul>	March 2027

## 8. Current Delivery Focus

- Implement year two of the East Dumbartonshire Public Health Framework
- Established HSCP Empowering People and Communities service grouping
- Review Care at Home Services and reablement approach
- Undertake self-evaluation to contribute to the national review and public inquiry on group-based child abuse, exploitation and criminal exploitation
- Conclude review of the Supported Accommodation Estate
- Review and implement recommendations to reduce high-cost care packages (LD)
- Completion of new East Dunbartonshire Carers Strategy for 2027-2032
- Implement outcome of Clinical Service Review for Community Mental Health Team and Older Peoples Mental Health Team
- In collaboration with a provider, develop a bespoke core & cluster delivery model within a local setting for individuals with complex and challenging needs.
- In collaboration with GGC HSCP partners & national provider, commission a bespoke, centralised emergency / service model for individuals with complex & challenging behaviours. Develop collaborative contract to underpin proposed commissioning arrangements
- Establishment of the use of Artificial Intelligence (AI) in Social Work services and maximise use of AI in health/clinical services
- Implementation of Year 1 of the Digital Strategy
- Improve published information on HSCP webpages
- Implement Hospital at Home Frailty Service within Care Homes and Community
- Implement outcome of Adult Social Work Service Review across Older People's Social Work Teams; East and West Locality Team, Hospital Assessment Team and Community Occupational Therapy Team
- Implement year 2 actions of 2025 - 2030 HSCP Workforce Plan
- Ensure that our Staff Wellbeing Plan is promoted widely amongst staff groups and is reviewed to ensure that it is supporting staff